

When my wife, Robin Jensen, and I left Nashville for South Bend, Indiana and her new position at the University of Notre Dame, in July 2015, our home on Mountainview Drive had been on the market for just over three months. We had made arrangements with our neighbors and house cleaner to visit the house regularly and keep it in shape for showings. Yard maintenance was taken over by a professional we had met and come to trust. We went off to South Bend and all went well through the fall.

When the marketing extended into November, we went down to prepare the house for the coming winter. On the way home, we judged that we were imposing on our neighbors and our realtor. We needed arrangements for more significant help in Nashville.

I contacted John Green, a friend we had made through Christ the King Parish on Belmont Boulevard, to ask his advice and help. John had plenty of experience in property management and a good set of contacts among the craftsmen in Nashville. He offered to come by the house every week to check that everything was in working order and to manage any work that was required through the winter. We agreed on a basic monthly payment and an hourly rate for any additional time he spent for us. He maintained contact with the man who was maintaining the yard. He coordinated his visits with those of the house cleaner, so that the house was being looked after on a regular basis. He was available to our realtor.

John made arrangements to have our driveway plowed and ice-melt spread after the January snow storm. We did not miss any showings of the house and convinced our realtor that the long, steep driveway was not a winter hazard.

Our neighbors called our attention to what they considered a violation of the property boundary that had not been noticed when we purchased the house. In anticipation of a sale, we agreed to get a survey and make any necessary adjustments. At this point, we turned to John. He met the surveyor and sent us pictures of his findings. Part of the stone retaining wall had been built on the adjoining property. John contacted the stone mason on his list, supervised the take-down and rebuilding of the wall, and made sure the problem was solved. Throughout this process, he kept our realtor informed, so that she could explain the work to potential buyers.

When we agreed to a contract for the sale of the property in March 2016, John again provided all the support we could have asked. After the buyers' inspection, he reviewed the repair requests and made recommendations for addressing. He met a series of contractors and determined that all our commitments had been fulfilled. With his help, our sale was completed on schedule in May 2016.

We are pleased to recommend John with enthusiasm to anyone who has residential property in Nashville that requires regular attention. We found him not only attentive to our requests but taking initiatives in making recommendations and in carrying through on decisions. He treated our property as he would his own; he was very careful in spending our money for repairs. We could not have managed the sale of the property without his help.